

Hyperion Privacy Statement

(last updated 27 August 2018)

Hyperion is committed to protecting your privacy

The integrity of your personal data is vital for Hyperion and its group of global subsidiaries (hereinafter referred to as “Hyperion,” as applicable), and therefore, we welcome the strict protection of your personal data, as EU and EEA residents, that the General Data Protection Regulation (GDPR) requires.

Whether you are a valued **Customer, Supplier, Commercial** or **Administrative Intermediary**, a **Digital Registrant**, a **Physical Registrant**, a **Digital Visitor** or finally, a **Facility Visitor**, it’s important to us that you feel safe about how we treat your personal data.

Accordingly, we outline below what types of personal data we collect from you, why, and what happens to your data while in our care. We also explain your rights under the GDPR and give you contact details in case you have any questions or requests about your data.

To understand what legal ground we rely on for each of the purposes described below, you are informed at the point of data collection where you will also be referred to this Hyperion Privacy Statement. Regarding retention periods, we store personal data only as long as necessary to fulfill the purposes outlined in this Privacy Statement unless a longer storage period is required for legitimate reasons, required by law or as necessary to justify or defend a legal claim. If you gave your consent for the use of your data, you may withdraw that consent at any time, and we will stop using your data. Your withdrawal of consent rights as well as the specific retention periods are provided to you in the information where we initially collected your personal data.

What types of personal data do we use and why?

In the table below, we consider you:

- a **Customer** if you or the company you work for has purchased our products or services;
- a **Supplier** if you work for one of our many supplier companies from whom we purchase goods and services;

- a **Commercial or Administrative Intermediary** if you work for one of our many distributors or other intermediaries such as our agents and customs brokers;
- a **Digital Registrant** if you, for example, use our websites to: 1) request information about our products or services; 2) register for newsletters or Hyperion sponsored events; 3) apply to any Hyperion subscriptions or community forums; 3) or respond to survey or marketing communication;
- a **Physical Registrant** if you register with us in person at any of our events;
- a **Digital Visitor** if you navigate our websites without registering as described under Digital Registrant;
- a **Facility Visitor** if you visit any of our offices or facilities in the EU or EEA (European Union and European Economic Area)

Please be aware that you may appear in multiple categories as described above, depending on your relationship and activities with Hyperion. For example, you may be considered a Customer, a Digital Registrant and a Facility Visitor if you purchased our products, filled in one of our web forms and visited a Hyperion site at some point in time.

		Category of Individual interacting with Hyperion						
Categories of data	Purposes	Customers	Suppliers	Commercial and Administrative Intermediaries	Digital Registrants	Physical Registrants	Digital Visitors	Facility Visitors
Contact data (such as name, business address, email address, and phone number)	Effective and efficient communication: respond to your questions, send information about Hyperion products and services of interest to you; lead generation; fulfill our obligation to keep you informed about safety matters; communicate technical changes	Y	Y	Y	Y	Y	N	Y

		Category of Individual interacting with Hyperion						
Categories of data	Purposes	Customers	Suppliers	Commercial and Administrative Intermediaries	Digital Registrants	Physical Registrants	Digital Visitors	Facility Visitors
Organizational data (such as which company and department you work in)	Efficient marketing: understand what products and services information you would be interested in receiving	Y	Y	Y	Y	Y	N	Y
Financial data (such as credit or payment information, bank account details)	Financial control: To assess credit and payment history, facilitate payments; to fulfill anti-money laundering obligations; and to manage rebates and refunds	Y	Y	Y	N	N	N	N
Contract data (such as sales/purchase orders, shipment address or return to address), billing information, and other information collected under our customer and supplier contracts	Facilitation of order management, shipment and warranty; administration of service level agreements	Y	Y	Y	N	N	N	N
Video, photo, time and location of recording, car/truck license plate number	Limited cameral surveillance. Cameras are stationed at certain unmanned gates to the industrial areas for the following purposes: <ul style="list-style-type: none"> • Open and close gates safely to prevent damage to vehicles and people; • Control so no unauthorized persons gain access to the industrial area when opening gates. • Monitor exposed areas where there is a risk that unauthorized persons gain access to the industrial area unnoticed; • To prevent and reveal property damages and related crimes; • Investigate incidents and accidents. 	N	N	N	N	Y	N	Y

		Category of Individual interacting with Hyperion						
Categories of data	Purposes	Customers	Suppliers	Commercial and Administrative Intermediaries	Digital Registrants	Physical Registrants	Digital Visitors	Facility Visitors
Learning/training records (such as training attendance, completion of learning activities, competence data, qualifications)	Administer the customer/supplier/partner relationship and to communicate and develop new training opportunities you may be interested in	Y	Y	Y	N	N	N	N
Individual preferences (such as language and food preferences)	Provide effective communication in the language of your choice and cater for dietary requirements. To offer you a pleasant experience in dealing with us	Y	Y	Y	Y	Y	N	Y
Service and warranty data (such as Repair and service history and claims)	For contract warranty fulfilment and for product development improvements and for fulfilling our/your maintenance obligations	Y	Y	Y	N	N	N	N
Health and safety data (such as incidences occurring during visits to our test and manufacturing facilities, and any injuries that may occur from use of our equipment)	Fulfill legal obligations to record incidents and claims management. Improve safety in hazardous environments and to facilitate access for individuals with physical restrictions	Y	Y	Y	N	N	N	Y
Travel data (such as visa and passport information, travel costs, itinerary)	Arrangement of travel to Hyperion sites and events, including arrangement of Visas	Y	Y	Y	N	N	N	Y
Information about the event you attended	Follow-up with you about more information regarding the product or service you showed interest in and to send you information about related products and services	N	N	N	Y	Y	Y	Y
Information about where you were on the Internet when you gave us your contact information and the material you downloaded from our website.	Follow-up with you about information regarding the product or service you showed interest in and to send you related product information	N	N	N	Y	N	N	N

		Category of Individual interacting with Hyperion						
Categories of data	Purposes	Customers	Suppliers	Commercial and Administrative Intermediaries	Digital Registrants	Physical Registrants	Digital Visitors	Facility Visitors
Information about the Hyperion community blog or chat forums you participated in.								
Information about Hyperion newsletters or other Hyperion content related material you have subscribed to	Follow-up with you about more information regarding the product or service you showed interest in and to send you related product information	N	N	N	Y	N	N	N
Navigational data (such as IP address, cookies, session identifiers, browser type, web pages viewed and links clicked).	Operate and improve your overall web-browsing experience. Personalize your browsing experience and to allow us to deliver the type of content and product and service offerings of most interest to you. Allow us to better service you in responding to your customer service requests. Efficiently process your transactions. Administer a promotion, survey or other website feature	N	N	N	Y	N	Y	N
Location, date and time of visit information	Travel and transfer arrangements; welcome messages	N	N	N	N	N	N	Y
License plate number of vehicle	Facilitate and manage parking permits	N	N	N	N	N	N	Y

Attention

If you navigate our websites, you will find specific and applicable Cookie Information for each specific website. This Hyperion Privacy Statement applies solely to the personal data of EU and EEA residents collected by Hyperion.

In an attempt to provide you with increased value, we may include third party links on our websites. These linked sites have separate and independent privacy policies. Hyperion is not responsible for the practices of these third-party websites and so your use of those websites will be in accordance with their privacy policies.

Sharing information with parties outside of Hyperion

Hyperion does not sell, trade, or otherwise transfer your personal data to outside parties except as provided below based on Hyperion's legitimate interests to provide you with the high quality, useful products and services you have come to expect from Hyperion. We may transfer your data outside the EU and EEA only if we have assured an adequate level of protection in the receiving country such as through the Hyperion intra-group data transfer agreement, the European Commission's Standard Contractual Clauses with third parties or as otherwise required under national data protection law.

- We may share data about Digital Visitors, Customers and Registrants to our website hosting partners and other parties who assist us in operating our websites, conducting our business, or servicing you, so long as those parties agree to keep your personal data confidential. More detail about this can be found at our specific Cookie Information pages.
- A Hyperion company may share data about a Digital Visitor, Facility Visitor, Customer, Registrant, or Supplier with another Hyperion company if necessary to respond to you.
- We may share data about Digital Visitors, Facility Visitors, Customers and Digital or Physical Registrants within the Hyperion group and with Hyperion business partners like authorized resellers or distributors so they can market and sell relevant Hyperion products and services to you, and so that we may jointly host product demonstrations and other events for you.
- We may have to release information about Digital Visitors, Facility Visitors, Customers, Suppliers, or Digital and Physical Registrants to the appropriate authorities or other relevant third parties in order to enforce our privacy policies, or to protect Sandvik's rights, property, or safety. We may also have to release your data to government authorities when a legal obligation compels us to.

Blogs, chat rooms and the like

Hyperion may provide blogs, chat rooms or bulletin boards on our websites. Any personal information you choose to submit in such forum may be read, collected, or used by others who visit these forums. These non-Hyperion third parties may in their own discretion send you unsolicited messages. We are not responsible for these third parties' handling of your personal data.

We post a list of customers' references and testimonials about our products and services only upon consent of each customer.

Your rights

You have the **right** to know what data Hyperion holds about you, have access to that information and have it corrected if inaccurate or out of date. You can also object to our use of data about you and/or that our use of your data be limited. In some cases, you may require us to completely erase your data from all our files. Additionally, you also have the right to receive your data in a machine-readable format and have the data transferred to another company. To exercise any of these rights, please visit our [Privacy portal](#).

If we collected personal data based on your consent, you have the right to withdraw your consent at any time. You may exercise this right by clicking on "withdrawing consent" or clicking on the "unsubscribe" link located at the bottom of Hyperion marketing emails or web forms.

If you are dissatisfied with our use of your data, you always have the right to contact the government authority charged with protecting your personal data rights. This could be: 1) the Swedish Data Inspection Board which regulates Hyperion AB, the parent company of the Hyperion group of companies; 2) the government regulator in the country of the Hyperion company that collected your data; or 3) the regulator in the country where you believe a violation of your personal data rights occurred.

Controller of your data

The Controller of your data is the Hyperion group company that initially collected your data and decided the purposes and means for using your data. If you have questions about who the Controller of your data is or any other questions about your data, please contact a Hyperion privacy officer at the [Privacy portal](#).

Your data collected from other sources

There may be times when Hyperion collects data about you from another source than yourself. This could happen, for example, when our Business Partners or Suppliers provide us with information about you. We also collect personal data from public sources such as social media. We will provide more information about the source in the specific cases where this happens.